

**St Joseph's House
Connections
December 2022**



MERRY CHRISTMAS

**22 Norman Street, Port Pirie SA 5540
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This Issue:

- **Notice Board**
- **Covid-19 Fact Sheet**
- **Cooper—Therapy Dog**
- **Christmas at St Josephs House**
- **Aged Care Quality Standards**
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**Visiting Hours at time of printing
are
Limit of 1 visitor, per resident at a
time with a RAT screen required
upon entry.
Everyday from 1:00pm-3:00pm
or By Appointment**

*Resident Meeting:
10.30am—6th December
St Clare Up and St Mark Up
Resident Liaison Officer: Marra*

**From Christmas Day Visiting will be
Limited to 2 Visitors, per resident at a
time with a RAT screen required
upon entry.
Everyday from 1:00pm-3:00pm
or By Appointment
St Clare Down Visitors will need to wear
Full PPE until the 27th December**



Notice Board



Do you feel sad, alone or upset?

Please know we are here to help.

Let the staff, lifestyle or volunteers know how you are feeling and we can arrange someone for a chat.

A listening ear can sometimes be a big help.



St Joseph's House has a commitment to supporting relationships and practices that are founded on placing a strong value on the holistic wellbeing of those we care for.

This commitment extends to our workforce and employees.

St Joseph's House employees are supported to maintain a work-life balance. We also encourage and educate our workforce on creating professional and personal boundaries with the purpose of maintaining a healthy work environment.

We ask that families respect these boundaries by not approaching members of our workforce in the community to discuss the care and services being provided to their loved one by St Joseph's House.

Families are to call the facility to speak to a nursing staff member or are welcome to make an appointment to speak to a member of the management team during business hours.

We appreciate families cooperation in respecting our employees personal time to help us create a healthy work environment for the benefit of everyone.



Mobile Library

Wednesday Fortnightly

Please see lifestyle if you wish to join.



REMINDER FOR FAMILIES:

Resident's personal belongings are not covered by St Joseph's House Insurance. It is important to ensure that jewellery remains safe. It can become lost if

resident's try to hide their jewellery or it becomes mixed up with rubbish or linen. A suggestion is to replace jewellery, where possible, with less expensive items. We appreciate you giving this matter some thought.



St Joseph's House does not provide telephones for residents. You or your family will need to call a telephone provider (such as Telstra) to arrange for the installation of a phone should you wish to have one.

REMINDER:

Power boards, and other electrical items, that are brought in for resident rooms must first be given to staff so they can be tested and Tagged. All power board's must also have individual on/off switches for each outlet.





Stop COVID-19

Break the chain of infection



STAY HOME

If you feel unwell
and get tested



VACCINATE

and keep up-to-date



PHYSICAL DISTANCING

when outside your home



WEAR

a mask as recommended



CLEAN

hands frequently



CLEAN

frequently touched
surfaces



COVER

coughs & sneezes with a
tissue or your inner elbow
and place used tissues in
bin immediately

Cooper Biography.

Name: Cooper

Age: 6

Breed: Maltese Poodle

Colour: Grey

Likes:

Cuddles, Stuffed Toys, Car Rides,
Treats, Rolling on Shaggy mats, Naps on laps.

Dislikes:

Sharing toys. Bringing back items to fetch.



Cooper started his journey in Port Adelaide, before Lifestyle Manager Marra welcomed Cooper into his forever home in September 2022, and he has been a regular visitor at St Joseph's House since.

Cooper's Mission:

My mission as a therapy dog is simple: to spread smiles, inspire kindness and bring comfort to those in need. Cooper has been working together with our Lifestyle team at St Joseph's House to accomplish this.

Cooper is on site Tuesday, Wednesday, and Thursday each week.







Cooper has been onsite working his pawstivity around our home.



Christmas

If you are going out on Christmas Day,
Please let our staff know and organise transportation on the day



The Staff are wearing so many awesome Christmas Tops.

Don't forget to enter our annual Door Decorating
competition.

We can't wait to see what you have in store.





Snowy and our resident Elf from Lifestyle went looking for Santa.

If you would like a copy of any photo's please contact Lifestyle or Reception

SANTA and ELF
Surprised us with a
visit



Aged Care Quality Standards....



Standard 5. Organisations Service Environment

Consumer Outcome:

I feel I belong and I am safe and comfortable in the organisation's service environment.

What does this mean?

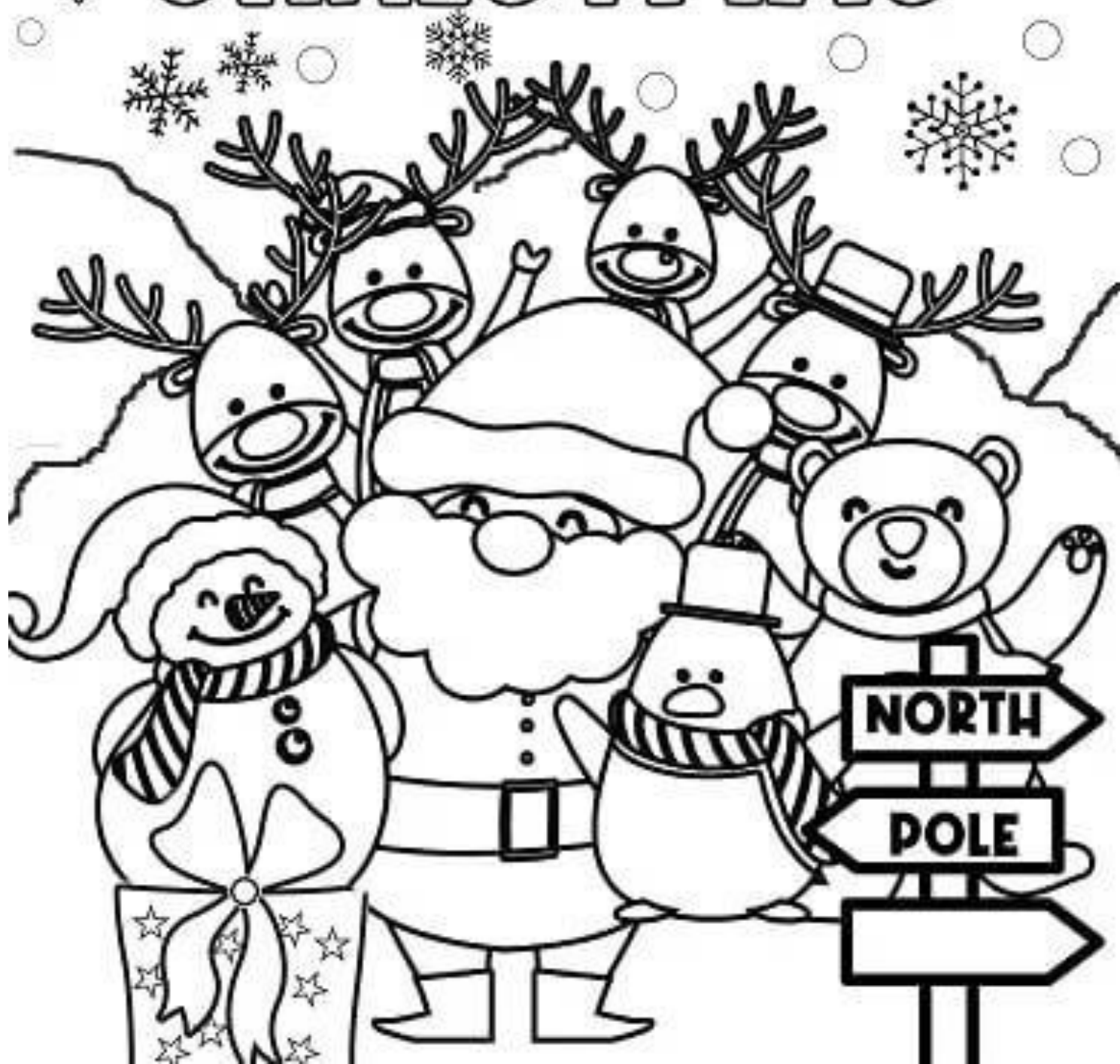
St Joseph's House needs to make sure that the environment, furniture and equipment support your quality of life, independence, ability and enjoyment.

The environment at St Joseph's House should suit your needs and be clean, comfortable, welcoming and well maintained. This includes how the safety and security, design, accessibility and layout of St Joseph's House encourages a sense of belonging.

This standard covers how St Joseph's House:

- Supports you to take part in the community and engage with others
- Minimises confusion so you can recognise where you are and see where you want to go
- Encourages you to make your living areas more personal
- Welcomes you and your family and provides culturally safe interactions with others
- Ensures that the environment is safe, well maintained and clean
- Helps you to move freely around the facility (including outdoor areas)
- Is subtle in risk reduction strategies so that safety features don't dominate the environment
- Provides security arrangements in line with best practice to protect you when lawful and necessary.

MERRY CHRISTMAS



Continuous Quality Improvements...



Hi All,

Well, another year has reached the end.

It has been a very busy year indeed. St Joseph's House has been working hard to respond to and implement the changes that are being rolled out across the sector as part of the Aged Care Reform legislation. Significant changes to the industry will continue to have a big impact on our quality program for 2023.

As these changes impact residents, information has been provided and will continue to be provided on an ongoing basis.

As you may be aware we had a visit from the Aged Care Quality and Safety Commission in November, we are still awaiting the final report for the outcome of this visit and will let you know as soon as we do.

We are expecting both St Clare and St Mark to undergo a full accreditation in 2023, we look forward to putting all of our hard work to the test and highlighting the care and services we provide.

I would like to wish everyone a Merry Christmas, a happy new year and a safe holiday season.

Kind regards,
Amanda White
Quality and WHS Coordinator

Feedback and Complaints Process

St Joseph's House supports the rights of Consumers and their representatives to provide compliments, feedback, concerns or to make a complaint.

If you wish to provide feedback or make a complaint please feel free to approach a senior staff member:

- Sharon Ley, Residential Services Manager
- Therese Johnson, Clinical Nurse Consultant
- Marra Pearn, Resident Liaison Officer

If you wish to provide written feedback please feel free to:

- Email us admin@stjosephshouse.net.au
- Complete a Feedback Form available from various locations around the facility and place it in one of the feedback boxes.

Once received, the Quality Coordinator will make a record of lodgement and the feedback or complaint is assessed for response and follow up by a senior staff member.

In need of an advocate?

aras



aged rights advocacy service inc.

1800 700 600



Australian Government
Aged Care Quality and Safety Commission

Engage
Empower
Safeguard

The Aged Care Quality and Safety Commission
can be contacted on:
1800 951 822

December Events

3rd Saturday—Port Pirie Christmas Pageant 7pm

8th Thursday—Immaculate conception of the Blessed Virgin Mary

11th Sunday—Port Pirie Markets

25th Sunday—Christmas Day

26th Monday - Proclamation Day



Sympathy

We offer our deepest condolences to the family and friends of the late:

Chrisoula Yiannoulis

Donald Young

Carol Darley

Tina Dipinto

Pauline Lockwood

Geoffrey Yon

Cheryl Dorber

May They Rest in Peace





DECEMBER Birthdays

Vera T 8/12

Flora H 9/12

Coral E 16/12

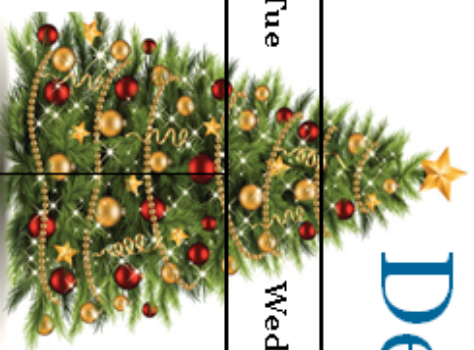
Roma F 17/12

Amy D 20/12

Jessie A 21/12



December 2022



Mon	Tue	Wed	Thu	Fri	Sat	Sun
<p>Please Note if you are going out Christmas day please let reception know time your leaving and whether you are out for lunch , tea or both</p>						
<p>5 Hairdresser Treasure Hunt starts , collect your bags from lifestyle</p> <p>130pm Chair exercise and afternoon tea and chat</p> <p>12 Hairdresser 1030am Morning tea in the activity area/court yard</p> <p>130pm Bingo</p>	<p>6 Resident Meeting SCU lounge room at 1030am</p> <p>130pm Christmas Craft</p> <p>Card writing , gift wrapping</p> <p>13 10:30pm aged care advocacy zoom session</p> <p>130pm sing Australia</p>	<p>7 1030am Mass 1pm Xmas door decorating in your areas</p> <p>11 visits with Vicki</p> <p>14 1030am Mass SMU</p> <p>Free afternoon</p> <p><small>Staff free training all day</small></p>	<p>8 1045am Yoga SMU</p> <p>130pm Cooking With Kerry</p> <p>15 12pm Resident Christmas Party Activity area Christmas sing a long with Darryl and Sue</p>	<p>9 1030am Bingo</p> <p>130pm Bowls</p>	<p>1 1045am Yoga SMU</p> <p>Les Rich Concert</p>	<p>1 1045am Yoga SMU</p> <p>2 1030am Bingo</p> <p>130pm Bowls</p> <p>3 Port Pirie Christmas Pageant 7pm</p> <p>4 Songs of praise 11:30 am ABC 7pm reading local recorder Trax FM</p>
<p>19 Hairdresser 11am ecumenical service</p> <p>130pm Christmas Movies in own area</p>	<p>20 1030am Exercises</p> <p>130pm Bingo</p>	<p>21 1030am Mass</p> <p>130pm Bowls Lolly Trolley</p>	<p>22 1045am Yoga SMU</p> <p>130pm Christmas Carol Sing a long and afternoon tea</p>	<p>23 Choice of Activities Left in your area , please see staff</p>	<p>24 Activity Boxes are available in all areas</p>	<p>18 Songs of praise 11:30 am ABC 7pm reading local recorder Trax FM</p>
<p>26 PUBLIC HOLIDAY</p>	<p>27 PUBLIC HOLIDAY</p>	<p>28 1030am Mass</p> <p>130pm Bowls</p>	<p>29 1045am Yoga SMU</p> <p>1:30 Bingo</p>	<p>30 Choice of Activities Left in your area , please see staff</p>	<p>31 Activity Boxes are available in all areas</p>	<p>29 MERRY CHRISTMAS</p>