



20th March 2024

Dear Clients / Families

Welcome to our March news. I hope this finds you all well and you have stayed hydrated during the warmer weather. We welcome our new client – Diane to our Star of the Sea Community Care family.

CLIENT ADVISORY MEETING – a reminder that the team is holding the next Client Advisory meeting at the Maitland Information Centre in Robert Street, Maitland on Wednesday 27th March at 1.30pm. Please RSVP as soon as possible if you are planning to attend.

TARNASEY FARM VISIT – as mentioned last month, we are seeking interest in a group booking to visit the Tarnasey Farm at Wallaroo. Clients would need to pay for their ticket which is \$20 per person. Staff assistance and travel to/from event can be paid for out of your package funds. If you are interested, please let your Coordinator know by 15th April 2024.

CONTACTING HOME CARE WORKERS – from time to time, HCW's may call you from their personal mobile phones to advise if they are going to be late etc. Please do not save their personal numbers on your phones. Also, a friendly reminder to not contact them via their mobiles outside of your service time and to contact the office number on 8823 0019 instead. Please do not contact the Coordinator mobile number.

NEW STAFF – we have recently conducted a recruitment drive and have employed several new Home Care Workers. We now have 3 new HCW's in the CYP region which will reduce travel costs for our staff and organisation. We are reviewing schedules and looking to utilize local staff in local regions.

We have been successful in recruiting a new Registered Nurse, Anita Tabb who is working every Wednesday to Friday with EN Lizzy and liaising with RN Bianca who works every Monday and Tuesday. Anita has a vast range of experience in her nursing career and is looking forward to meeting you all.

We also have reviewed our Quality and Work Health and Safety Coordinator position which was shared with SOTS residential previously. We now have this role specific for Community Care with Rosemary Coulter joining our team every Wednesday and Thursday. Please make all new staff welcome to our team.



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HOME AND GARDEN MAINTENANCE – we have contracted another Home and Garden Maintenance company in Wallaroo to assist with gardening and maintenance in your homes. Please contact your Coordinator if you are seeking regular gardening and maintenance services.



CCGM Mel celebrating a recent special birthday with her husband and son.

New staff – Rosemary (Quality & WHS Coordinator) and Anita (Registered Nurse) have joined our team



If you have any questions or queries, please call the office on 08 8823 0019 or email me on mking@starofthesea.org.au

Kind regards,

Mel King
Community Care General Manager