



Community Care

YOUR HOME, OUR CARE

Home Care Pricing Schedule

(Prices effective from 1st August 2024)

Star of the Sea Community Care has been providing quality in-home services for over 16 years to clients in the Copper Coast, Yorke Peninsula and Port Pirie regions.

We deliver a range of in-home services in partnership with you to meet your needs, to support your independence and preferred lifestyle in line with our values – Respect and Dignity; Holistic wellbeing; Integrity and trust; Choice, control, and self-determination; Giving voice to people who are disadvantaged and vulnerable; and Shared accountability for our aspirational goals.

Our staff are employed through Star of the Sea Community Care who have current police checks, trained and supervised. Subcontracted services can be purchased through another provider (however is subject to conditions).

Standard hours – our standard hours are considered as Monday to Friday 7am to 6pm. Services delivered after 6pm will be charged the non-standard hours rate.

Minimum visit – charge is for 30 minutes. Nursing visit minimum charge is 1 hour.

Basic daily care fee – NO BASIC DAILY CARE FEE REQUIRED unless you choose to pay this fee to increase your budget for services. In addition, you may be assessed by the Government as needing to pay an Income Tested Care Fee.

For further enquiries please contact – community@starofthesea.org.au or (08) 8823 0019

Approximate Home Care Package amount		Level 1	Level 2	Level 3	Level 4
Home Care Package funding**	Annual	\$10,588.65	\$18,622.30	\$40,529.60	\$61,440.45
Home Care Package funding**	Per Fortnight	\$406.14	\$714.28	\$1,554.56	\$2,356.62
Basic Daily Care Fee paid by you**	Per Fortnight	No charge*	No charge*	No charge*	No charge*

* Star of the Sea Community Care currently does not require payment of the Basic Daily Care Fee however you can discuss this further with your Coordinator if you choose to increase your budget for services.

** Further information about the Home Care Package funding amounts (including updated amounts after indexation in March and September each year) is available on the My Aged Care website.

Care Management

At Star of the Sea Community Care, we are required to provide you with care management services. We promote a relationship with you, the Coordinator and our staff that is paramount in maintaining your independence and to keep you at home for as long as possible.

Our Coordinators are your main contact point of access to care and services. They will work with you to fully explain your package to you and to utilise your package funds to support you to remain in living in your own home.

Care management includes

- Regularly assessing of your needs, goals and preferences
- Reviewing of your home care agreement and care and services plan with you
- Ensuring your care and services align with other supports
- Partnering with you and your representatives about your care and services
- Ensuring your care and services are culturally safe
- Identifying and addressing risks to your safety, health and wellbeing

Care Management		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Cost per fortnight	\$70.00	\$123.20	\$266.00	\$392.00
	Approx. Hours per fortnight	1	2	3	4
Self-managed by you	Cost per fortnight	N/A	N/A	N/A	N/A
	Approx. Hours per fortnight	N/A	N/A	N/A	N/A

Home Support Services

Home Support Worker services	Per Hour				
	Mon – Fri 7am to 6pm	Mon – Fri 6pm – 7am	Saturday	Sunday	Public Holidays
Personal Care	\$67.00	\$80.00	\$95.00	\$110.00	\$160.00
Nursing	See “Nursing Services” below				
Cleaning and Household tasks	\$67.00	\$80.00	\$95.00	\$110.00	\$160.00
Gardening (by provider staff)	\$67.00	NA	NA	NA	NA
In Home Respite	\$67.00	\$80.00	\$95.00	\$110.00	\$160.00
Social Support	\$67.00*	\$80.00*	\$95.00*	\$110.00*	\$160.00*

* Plus travel costs (per kilometre) as shown under “Other Costs” if the service involves transport

Personal Care can include assistance with bathing/showering; toileting; dressing/undressing; getting in and/or out of bed; washing and drying hair; shaving; and reminding you to take your medication.

Cleaning and Household tasks can include dusting; vacuuming; mopping; making beds; ironing; laundry. This service is to offer light cleaning and tidying of home. If you require more than this, we will assist you to engage a professional cleaner.

In Home Respite can include support in your home for a short period of time, for example when your carer is not available.

Gardening can include light weeding; watering; light pruning, minor garden maintenance and minor home maintenance such as changing batteries in smoke detectors; changing light bulbs; changing tap washers.

Social Support can include social interactions, transport, meal preparation, shopping support, technology assistance, pet care, support to maintain personal affairs, rehabilitation, appointment escorting and dementia care.

Nursing Services

Nursing / Clinical Care Services	Per Hour (1 hour minimum)				
	Mon – Fri 7am to 6pm	Mon – Fri 6pm – 7am	Saturday	Sunday	Public Holidays
Registered Nurse – by provider staff (per hour)	\$130.00	\$135.00	\$155.00	\$195.00	\$245.00
Enrolled Nurse – by provider staff (per hour)	\$92.50	\$105.00	\$115.00	\$145.00	\$215.00

Nursing and clinical care services includes clinical onboarding and annual reviews, clinical reassessments post deterioration or hospitalisation; wound care and management; medication administration; continence support; palliative care; certain medical tests (including blood pressure); general health and other assessments including falls; complex health management; support with dementia care. Additional charging including documentation, liaising with GP and other health professionals, and researching and ordering and purchasing equipment, and goods such as bandages, dressings.

Package Management

Package Management is a service that supports the smooth delivery and management of your Home Care Package. This covers the ongoing administration and organisational activities including coordination and scheduling of services; preparation of monthly statements and invoices; establishing and managing your home care budget; compliance with quality assurance and regulatory activities; organising equipment, purchases and other aids as required; seeking the best price on your behalf; purchasing equipment and consumables on your behalf.

		Level 1	Level 2	Level 3	Level 4
Package Management	Cost per fortnight	\$40.00	\$72.00	\$150.00	\$240.00

Other Costs / Services

Travel for appointments, social outings, shopping, excursion within a scheduled visit	Per km	\$1.20 per km (in addition to the hourly rate for the relevant service)
Private services	Information available on request	
Advocacy charge	Support to clients outside of care services with emergencies and other family/client interactions	\$85.00 per hour

Other information

- A service will be charged if cancelled with less than 24 hours' notice, you are not home when staff attend or if the worker is turned away.
- Any brokered services requested by the client will be expected to comply with our Sub-contractor agreement to meet regulatory requirements.